



Joey Jak's is a locally owned ice cream shop serving New Zealand style ice cream. We are a very small team who prides ourselves on excellent customer service and aspires to create a fun and unique ice cream experience. We share space with Tanya's Cookie Boutique; upmost respect and support for her business is also a responsibility.

We are a drug-free, tobacco and vape-free business. No smoking is permitted inside or outside the building.

## **Job Description**

### **General Qualifications and Requirements**

- Demonstrates excellent customer service skills
- Possesses a helpful attitude and is a team player
- Takes direction and feedback well
- Demonstrates the ability to multi-task in an efficient manner
- Demonstrates the ability to accurately fill customer orders
- Has the ability to handle a fast-paced environment and is detail oriented
- Has the capability to stand for long periods of time and move, lift, carry objects up to 25 pounds
- Has the physical strength to scoop hard ice cream

### **Specific Role and Responsibilities**

- Greet guests and take orders
- Operate point of sale system
- Practice proper food handling and safety standards at all times
- Prepare ice cream product and serving sizes according to training standards
- Clean and sanitize equipment and keep customer and staff areas clean
- Restock and refill various products to meet business demand